

DATE: Oct. 5, 2010

TO: Our Valued Grain Dealers Mutual Customers

FROM: Henry Pippins, Midwest Region President

SUBJECT: **Commercial Lines Underwriting Support**

Stacy Archer, your Grain Dealers Mutual commercial lines underwriter, is taking a temporary leave of absence from the company until January 2011. While Stacy is out, commercial lines underwriter Sarah Burch will continue to provide your agency with our high level of service.

Sarah's contact information is:

Sarah Burch, Grain Dealers Mutual Commercial Lines Underwriter

- **Phone: (800) 495-6474**
- **Fax: (800) 828-4124**
- **E-mail: burchs@msagroup.com**

To request endorsements, please go to our Web site, www.graindealers.com, sign in and go to "Underwriting Tools" and then "Policy Change Requests." Additional billing information can also be found on our Web site in the "Billing Tools" area.

As a reminder, any general questions related to Grain Dealers Mutual policies can be directed to our Indianapolis-based customer service unit:

- **Phone: (800) 486-4567**
- **Fax: (800) 828-4124**
- **E-mail: gdmicpsc@msagroup.com**

Questions related to policies written with The Main Street America Group should be directed to Main Street America's customer service unit:

- **Phone: (877) 9ASKMSA/(877) 927-5672**
- **Fax: (866) 420-8032**
- **E-mail: customer@msagroup.com**

Thank you for your partnership!