

DATE: Oct. 26, 2010  
TO: Our Valued Grain Dealers Mutual Customers  
FROM: Gregg Effner, Southeast Region President  
SUBJECT: **Updated Claims Fax Number**

Grain Dealers Mutual Insurance Company, a member of The Main Street America Group, is closing its Greensboro, N.C., office in November 2010. As a result, the Greensboro claims fax numbers of (336) 547-8105 and (800) 732-8925 are being disconnected.

**Effective Nov. 1, 2010, all Grain Dealers Mutual claims faxes should be sent to our Indianapolis office at (800) 300-5446.**

As a reminder, any general questions related to Grain Dealers Mutual policies can be directed to our Indianapolis-based customer service unit:

- **Phone: (800) 486-4567**
- **Fax: (800) 828-4124**
- **E-mail: [gdmicpsc@msagroup.com](mailto:gdmicpsc@msagroup.com)**

Questions related to policies written with Main Street America should be directed to Main Street America's Keene, N.H.-based customer service unit:

- **Phone: (877) 9ASKMSA/(877) 927-5672**
- **Fax: (866) 420-8032**
- **E-mail: [customer@msagroup.com](mailto:customer@msagroup.com)**

Thank you for your partnership!