

November 4, 2005

TO: ALL AGENTS

WE'RE ON THE MOVE

The Home Office of Grain Dealers Mutual Insurance Company will be moving to a more modern and accommodating facility early in December. We have been planning this move for some time and while we fully expect the relocation to appear effortless and without any impact to our operations, we want you to be prepared and informed as well.

The new building is located at 6201 Corporate Drive, Indianapolis, Indiana 46278, but the actual date of this move is yet to be confirmed and new local phone and fax numbers have not yet been assigned. As soon as that information is available you will be notified.

The Home Office mailing address will not change; neither will our toll-free phone numbers, including any dedicated lines for your underwriters, and toll-free fax numbers. Please continue to utilize the following contact information:

GRAIN DEALERS MUTUAL INSURANCE COMPANY
P.O. BOX 1747, INDIANAPOLIS, IN 46206-1747

TELEPHONE NUMBERS

Central Switchboard: 800-428-7081
Agent Accounts: 800-436-2005
Policyholder Service Center: 800-486-4567

FAX NUMBERS

Central Fax: 800-828-4124
PSC Fax: 888-486-7472
Claims Fax: 800-300-5446
Marketing Fax: 888-436-1902

Obviously, the contact information for our Southeast Office in Greensboro, North Carolina will not be affected, nor has there been any change to the Lock Box address shown on your insured's Billing Statement.

We are anxious about this upcoming move, but we don't want to cause any anxiety. Please let me know if you have any questions or concerns. We will continue to keep you advised as new information becomes confirmed and available.

Bruce Mitchell
Agency Supervisor