

TO: ARKANSAS AGENTS

INTRODUCING YOUR NEW COMMERCIAL LINES UNDERWRITING TEAM

Effective April 18, 2008, your current Commercial Lines underwriter, Mike Cook, will be taking over the underwriting duties for our Oklahoma territory.

The Arkansas territory will now be handled by the Express Team:

Sarah Burch, Underwriter

Phone: (317) 388-4553 or Toll Free at (800) 428-7081, Ext. 4553

Email: sburch@graindealers.com

Roy Bowen, Manager

Phone: (317) 388-4551 or Toll Free at (800) 726-9361

Email: rbowen@graindealers.com

Roy and Sarah are anxious to begin serving your agency's needs, and I am sure you will find them to be competent and enthusiastic.

We look forward to continuing to serve your Commercial Lines needs.

D. Harvey Meyer, CPCU

Manager, Commercial Lines

4-18-08