

TO: ARKANSAS AGENTS

GENERAL LIABILITY LOSS COSTS
AND COMPANY MULTIPLIER

You should have received manual pages from the Insurance Services Office that provide revised loss costs for General Liability. The new rates will be the product of the loss costs and the Company Multiplier shown on the enclosed manual page GL-R-O. These rates apply to policies written on or after September 1, 2004. Manual page GL-MP-1 remains unchanged.

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PLH/po

8-17-04