

December 12, 2006

TO: ALL AGENTS

**NEW ON-LINE PAYMENT OPTION AT
www.graindealers.com**

Another new feature has been added to the Home Page of Grain Dealers Mutual Insurance Company. Insureds can now make premium payments on-line using VISA, MasterCard, or Electronic Check.

It is no longer necessary to contact the Company to utilize these payment options. Direct your insureds to www.graindealers.com and the **On-Line Payment** option where they can easily establish an account and make a premium payment.

There are some important things to remember:

- ♦ An e-mail address is required to establish an account.
- ♦ Payments entered after 3pm ET will not be applied until the following business day.
- ♦ There is a \$1.00 convenience fee for on-line payments.

There is one more important thing to remember... if you have any questions or suggestions regarding our new on-line payment option, please contact me at 800-428-7081, extension 4512 or our Policyholder Service Center at 800-486-4567. Our intent is to provide services and options that ease the process of doing business with Grain Dealers Mutual Insurance Company. Please let us know if we have been successful.

Bruce Mitchell
Agency Supervisor